

## Terms and Conditions

By booking a training session or course of classes with React Gun Dogs you are deemed to have read, understood and accepted our Terms and Conditions. Completion of the booking process and acceptance of our Terms and Conditions forms your contract with React Gun Dogs.

- It is your responsibility to ensure that your dog is fit and healthy to attend training classes. Your dog must be fully vaccinated, regularly wormed and treated for fleas. We will ask to view a current vaccination certificate before your first training session. If you are in doubt about your dog's health please consult your vet.
- React Gun Dogs makes every effort to ensure the safety of both handlers and dogs during training sessions. By booking training sessions with us you are accepting that participating in dog training classes may pose a risk of injury to yourself and your dog and you agree to indemnify React Gun Dogs for all personal injury and damage to property owned by you whilst attending training classes.
- Owners are expected to clear up after their dogs in and around the training ground. Please therefore ensure you are equipped to clean up after your dog and take any waste with you.
- If your bitch is in season please do not bring them to training sessions.
- All dogs must remain on leads and kept away from contact with other dogs in the class unless specifically instructed otherwise by the trainer.
- We use a reward based training style and therefore harsh handling will not be tolerated, any owner seen to be using such handling will be asked to leave any training session. We do not permit the use of choke collars or extendable leads, if you would like any help with selecting equipment to use with your dog, please let your trainer know.
- Cars are parked at their owner's risk. We do not accept responsibility for theft or damage to cars or property whilst at our training ground.
- If you have experienced behaviour issues with your dog, our trainers must be made aware of these problems prior to commencing any training with you. Aggressive dogs will not be accepted in our training classes. Any dogs believed to be aggressive during group lessons will be asked to leave.
- By accepting these Terms and Conditions you agree to any photos and video recordings taken during training sessions to be used by React Gun Dogs for marketing purposes through Social Media and via our website.

## **Booking & Cancellation**

By submitting the Booking Form, you confirm that you have read and agree to these Terms & Conditions.

The information on your booking form will only be used by React Gun Dogs as a record of you and your dog and to contact you in relation to training activities – it will not be passed on to any third parties. React Gun Dogs may send out occasional emails advising you of current courses, workshops and events – if you do not wish to receive these emails please advise us by email at [rob@reactgundogs.co.uk](mailto:rob@reactgundogs.co.uk).

Once you have received a booking confirmation email and invoice from us for either group classes or one to one sessions, payment is required within 24 hours to secure your booking. We can receive payment via an online bank transfer, cash or cheque. Places cannot be confirmed until payment has been made in full, failure to pay may result in your place on the course being given to another client.

Group lessons are booked as blocks of 6 weekly lessons. If you are unable to attend any classes within the six week block you agree to forfeit that session.

We require 48 hours' notice if you need to cancel or rearrange a one to one session.